



**DATE:** October 7, 2024  
**TO:** Hydrant Flow Request Customer  
**FROM:** Mrs. Jana Stewart, PE; Engineering Manager  
**DEPARTMENT:** Water Resources  
**SUBJECT:** Hydrant Flow Request

On July 16, 2024 Greensboro City Council adopted a miscellaneous service fee for Hydrant Flow testing. ([Chapter 29-54](#)) Water Resources will begin implementation of this service fee on November 1, 2024.

Water Resource will begin the use of an online application and payment process that will be used for hydrant flow requests. The link to the online application will be located here [Developers and Contractors | Greensboro, NC \(greensboro-nc.gov\)](#) and will go live November 1, 2024. Upon payment of the hydrant flow request, Water Resources will have 10 business days to perform the requested test. All test performed by the City are two (2) hydrant test unless otherwise noted in the results.

Listed below are the two types of flow test available:

1. Public Hydrant Flow Test: Performed by the City of Greensboro on public hydrants for all sprinkler design projects and system pressure. The fee for this test is \$150.00.
2. Private Hydrant Flow Test Witness and Record: Performed by a private contractor with a City of Greensboro employee present to witness and record the test. This type of test is usually completed for insurance purposes or for checking private system pressure. City of Greensboro should be present for these tests to ensure the protection of the City's system in the operation of the hydrants. The fee for this test is \$120.00.

If you have any questions feel free to call (336) 373-2897.

## HYDRANT FLOW TEST

As of November 1, 2024 the City of Greensboro will charge for hydrant flow test (Hydrant Flow Test Memo). Listed below are the two (2) types of hydrant flow test available with information about each test.

1. Public Hydrant Flow Test: Performed by the City of Greensboro on public hydrants for all sprinkler design projects and to verify system pressure. The fee for this test is \$150.00
2. Private Hydrant Flow Test Witness and Record: Performed by a private contractor with a City of Greensboro employee present to witness and record the test. This type of test is usually completed for insurance purposes or for checking private system pressure. City of Greensboro should be present for these tests to ensure the protection of the City's system in the operation of the hydrants. A representative of the City will contact you to confirm test date and availability of City staff. The fee for this test is \$120.00.

The Water Resource Department has created an online [Hydrant Flow Test application](#). Once the application is complete and you click the "Submit and Pay" button you will be directed to an online payment page. Once the payment is processed Water Resource staff will be notified of your request. Water Resources will have ten (10) business days to perform the request. All test performed by the City are two (2) hydrant test unless otherwise noted in the results.

## FIRE FLOW & PUMP TRACKING REQUEST

To ensure the Water Resource Department can meet your demand at the connection to the public water line, complete a Fire Flow and Pump Tracking Request Applications [[MS Word](#)] [[PDF](#)] and submit to the City.

For more water and wastewater services, and stormwater requirements visit the [Developers and Contractors web page](#).