Addendum:

- Is there a target budget for this work?
  - There is no target or otherwise set budget for this work.
    *As more information was gathered, another question was asked regarding budget and the above answer may clarify some concerns about budget.

- Is there a timeline for the delivery?
  - There is no specific timeline for delivery, but the project is expected to wrap by September 30, 2025 but this could move back further or we can accept a Strategic Plan much sooner than that. The contract length would be a greater determining factor.

- Is this built more for an incumbent engineering firm?
  - No. There is no firm directly in mind nor was this RFP written to cater to any one organization or individual.
  - Our intent is to find the most qualified and whose proposal meets the needs specified.

- Is a physical submission required or are we able to send our proposal in via email?
  - Yes, both are acceptable.
  - Email is preferred.
  - Neither method will add or subtract points from a proposal's score or evaluation.

- Does the strategic plan include the evaluation of Information technology (IT) as well as Operational Technology (OT)?
  - This does include IT and OT (Facility and process controls or SCADA).

- Can the Water Resource Department outline the budget for the project?
  - This project does not have a formal budget as we're relying on prospective organization's to provide a proposal that outlines a statement of work and costs.
  - With that said, the project was submitted through an approval process starting at $30,000 but not exceeding $299,999.
  - This was based on previous strategic plan costs that we researched and we do not wish to preclude any proposals' costs; however, it changes the review and approval process at $300,000 and above.
    *This may better clarify a previous question regarding budget; more clarification was given on our budget limitations.

- How many security policies does the Water Resource Department have?
  - Water Resources abides by the City's security policies.
  - Those policies/strategies may be found here: https://www.greensboro-nc.gov/departments/information-technology
  - Internally, there is training and policies that employees must read, watch, and sign an agreement stating their understanding and acceptance.
  - We can share those with the selected organization, but nothing specific to Water Resources, and we would entertain that as a deliverable within the proposed strategic plan.

- How many external IPs does the organization have? This is required to price the external penetration test.
  - Our department does not control internal and external IP addresses, we work with the City's IT Department to provide what we need.
  - With that stated, the Water Resources Department does not intend to have any external IP addresses to be tested against.

- How many internal IPs does the organization have? This is required to price the internal penetration test.
  - While we work with the City's IT Department to provide what we need for infrastructure.
  - We probably control somewhere in the ballpark of 50 IP addresses.
  - This number may be difficult to ascertain due to the nature and amount of equipment involved.

- Can the Water Resource Department outline the applicable security frameworks it currently adheres to?
  - For IT, we adhere to the City of Greensboro's overall security frames that I believe include SOC2, PCI, ISO20000 and variants.
  - Primarily in Water Resources, we try to make sure we're adhering to PCI standards and whatever else may involve our external (and internal) partners surrounding online and phone payments, handling sensitive and personally identifiable information, etc.
  - It may behove the strategic plan to discover what Water Resources is and is not compliant with along with the City's whole coverage that would include Water Resources.