

### Monday-friday

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## How to plan your trip

transportation services, you merely need to know: To successfully use GTA's extensive network of

- Where you are and where you are going.
- What time you need to be there.
- First, find the route that serves your present location and your destination.
- 2. Next, look for your destination on the schedule and read down the list of arrival times until you find your preferred time.
- Finally, trace the times backwards to your current location. This is the time you need to be at the bus stop to board your bus.
- 4. If your trip involves the use of more than one route, apply the same method starting with the ending bus route and work backwards.

are "timepoints" used to pace the bus progress along to estimate your departure and arrival times in between timepoints, averaging every other block. You may need Please note that the stops represented on the schedule the route. There are additional stops in between the

# low to read the maps and schedules

times listed below the

The bus stops here at the

conditions. Arrive at the bus depend on traffic and weather arrive. Light times are scheduled to depart or for trips that travel this sometimes. See schedule symbol in the schedule A.M.; bold times are P.M. may be available. where routes intersect and are served between the map represent scheduled Times are approximate and transfers to other routes timepoints; other stops The connection point shows The bus travels here The timetable shows the The numbers on the

### a list of meeting dates, visit GTA is operated by the operates 16 routes Monday Greensboro Transit Agency www.ridegta.com. City of Greensboro Transit held monthly at the GTA (GTAC) meetings are Administrative Offices. For Department. Greensboro ,100 bus stops in the area ransit Advisory Commission Sunday serving close to

as Piedmont Authority for Regional Transportation For eligible riders who have a disability that prevents passengers can connect with other transit services such Galyon Depot, 236-C E. Washington Street. There, Most GTA routes begin and end at the J. Douglas (PART), Greyhound, Flix Bus and Amtrak.

offers curb-to-curb and door-to-door service in specially receive an Access GSO rider's guide, contact GTA at equipped vans. For more information on Access or to them from using accessible GTA services, Access GSO The primary goal of GTA is to meet your transportation

us. If you have a comment about your experience, please needs, but we always strive to exceed your expectations of public transportation. Your feedback is important to

### **Greensboro Transit Agency**

223 W. Meadowview Road, Greensboro, NC 27406 Phone: 336-373-2634 • Fax: 336-373-2809

GTA Service Hours (may vary by route)

### Saturday & Sunday, 6:00 AM to 10:00 PM Monday - Friday, 5:00 AM to 11:30 PM

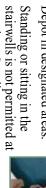
one-seat rides maximizing your city travel. Born from west greensboro with frequent :15 minute service the GoBORO Long Range Transit Plan, the initial GIA is proud to offer Crossmax...our first crosstown, Route 1 Crossmax Purple route connects east and

Learn more at ridegta.com and max your ride today!

stop 4-5 minutes early.

# Etiquette

- Profanity and offensive language is not allowed at any time. Please treat fellow passengers with respect.
- GTA policy requires appropriate dress while on the clothing or leave the property. revealing tops. Violators will be asked to adjust their bus and GTA property that forbids sagging pants and
- Trained guide and other service animals assisting buses but may not sit on seats. All other animals are persons with disabilities are gladly welcomed on our
- Passengers may board with up to four carry-on items per passenger
- permitted but should not be opened on the vehicle. GTA vehicles. Food and drink in closed containers are Please refrain from eating and drinking while on board
- cigarettes and cigars. GTA vehicles including at any time on board Smoking is not allowed traditional and electronic Depot in designated areas Smoking is allowed at the



standee line whenever the bus is in operation any time. Standing passengers must remain behind the

- Passengers must use headphones when listening to at a reasonable level to avoid disturbing others. Also, portable electronic devices. Please keep the volume be mindful of your volume when talking with fellow passengers or on the phone.
- Please save the seats towards the front of the bus for have a more urgent need to sit down. during crowded trips, offer your seat to others who may the elderly and persons with disabilities. There is a designated area for wheelchairs on each bus. Also
- Have your fares and passes available when boarding the in delays for you and other riders. bus. Waiting for passengers to search for fares can resul
- For everyone's safety and comfort, please take a seat on

Copies of this document are available in accessible formats upon request. Information is subject to change. Please call the bus if available.

GTA for the most current information.

available at ridegta.com or by cal

Title VI complaints are ling (336) 373-2182.

ride. connected.

effective march 2024

www.ridegta.com

modification requests and filing

guide and at ridegta.com. Information on reasonable

# Keeping Up Witl

At Greensboro Transit Agency, we know you need Complimentary route maps and schedules are available the latest information to make the most of your trips.

- 236-C E. Washington St.

the following methods: You can contact and be contacted by GTA using any of

Phone: Call Customer Service at 336-335-6499 Hours are 6:00AM - 8:00PM M-F, 9:00 am - 7:00 pm Sat & Sun.

recognized issues, or Text a Tip to 336-559-3900.

gtaheat or on Instagram @gtaheatbus. Cell Phone Text: Be the first to receive transit use our contact form at ridegta.com or follow us on X (Twitter) @gtaheat & @gtabusalerts, Facebook @

comment cards available on all buses or online. gtaheat to 40404 or visit www.tw Customer Comments: Welcomed by submitting information by following us on X (Twitter). Send follow /itter.com/gtaheat

technology to pay

downtown greensboro

wendover/bridford

retail district

unc greensboro

gtcc wendover nca&t state university

connecting

News 2, WGHP Fox 8 television and Spectrum News.

by visiting TrackMyGTA.com. bus stop arrival countdowns and service announcements Real-time Bus Tracker: Get real-time bus locations,

GTA Title VI Notice/Rearonable Modifications

Title VI Notice to the Public on board buses, in the ride

## 1 Your GTA

All Greensboro Public Libraries

J. Douglas Galyon Depot

CONTRCT US

**See Say app:** Download and use to confidentially r bus and bus stop issues, unsafe conditions or other to confidentially report

Website and Social Media: See the latest updates and

Weather Delay Information: In addition, weather related information is normally available on WFMY

public meetings. Visit ridegta.com for dates and other We also welcome your input during our GTAC and

Greensboro Transit Agency complies with federal laws

nst people because of

that prohibit discrimination again some cases, sex, age or low income status. View our full their race, color or national origin, disability, and in

### SINGLE RIDE UMO OR CASH FARE fare Information

Child (5 Yrs. Old or younger) ......Free Discount ......\$0.75 Adult......\$1.50 Transfer ...... Free College partner student ID/passes

**MULTI-RIDE UMO PASSES** 

also accepted for travel.

Discount 31-day Pass\$29.00	Adult 31-day Pass \$58.00	Discount All Day Pass\$2.00	All Day Pass\$4.00
\$29.00	. \$58.00	\$2.00	\$4.00

### Pay GTA and RIDE CONNECTED WITH UMO!

of our buses and using UMO. the latest payment cars\*, UMO uses Accepted on all with one touch Access GSO fares



your iOS/Google Play store or visit ridegta.com. New/ include Access I-Ride. Service Office at the Depot for a \$2 fee. \*Does not replacement UMO cards are available from the Customer System are just a few benefits. Download the app from and acceptance on PART Express and High Point Transit payments, taster boarding, the ability to add funds online your choice of a touch card or your mobile device. Easier

## Dircount Pa*rrer*

able by visiting the Depot ID office as follows: GTA Discount Identification Card. This free ID is avail-Use of discount rates will require the presentation of a

## Monday - Friday 9 am - 6 pm

qualitying identification. Medicaid/Medicare discount or for Veteran discount, Medicaid or Medicare card must be presented for the You will need to provide the following documents to receive your card: Government-issued ID or Drivers License (Senior discount). In addition, a current

