

How to plan your trip

To successfully use GTA's extensive network of transportation services, you merely need to know:

- Where you are and where you are going.
 - What time you need to be there.
1. First, find the route that serves your present location and your destination.
 2. Next, look for your destination on the schedule and read down the list of arrival times until you find your preferred time.
 3. Finally, trace the times backwards to your current location. This is the time you need to be at the bus stop to board your bus.
 4. If your trip involves the use of more than one route, apply the same method starting with the ending bus route and work backwards.

Please note that the stops represented on the schedule are "timepoints" used to pace the bus progress along the route. There are additional stops in between the timepoints, averaging every other block. You may need to estimate your departure and arrival times in between timepoints.

How to read the maps and schedules

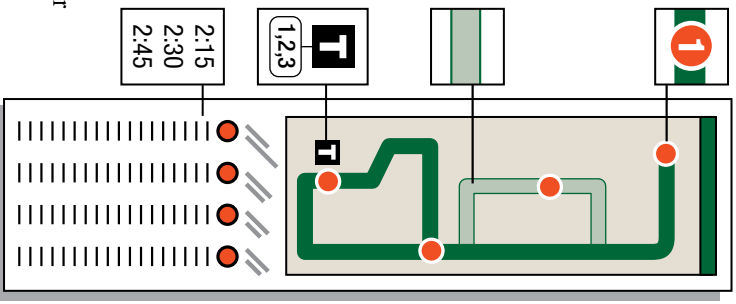
The bus stops here at the times listed below the symbol in the schedule. The numbers on the map represent scheduled timepoints; other stops are served between the timepoints.

The bus travels here sometimes. See schedule for trips that travel this route variation.

The connection point shows where routes intersect and transfers to other routes may be available.

The timetable shows the time that the bus is scheduled to depart or arrive. Light times are A.M.; **bold times are P.M.**

Times are approximate and depend on traffic and weather conditions. Arrive at the bus stop 4-5 minutes early.



About GTA

Greensboro Transit Agency operates 16 routes Monday - Sunday serving close to 1,100 bus stops in the area. GTA is operated by the City of Greensboro Transit Department, Greensboro Transit Advisory Commission (GTAC) meetings are held monthly at the GTA Administrative Offices. For a list of meeting dates, visit www.ridegta.com.



Most GTA routes begin and end at the J. Douglas Galyon Depot, 236-C E. Washington Street. There, passengers can connect with other transit services such as Piedmont Authority for Regional Transportation (PART), Greyhound, Flix Bus and Amtrak.

For eligible riders who have a disability that prevents them from using accessible GTA services, Access GSO offers curb-to-curb and door-to-door service in specially equipped vans. For more information on Access or to receive an Access GSO rider's guide, contact GTA at 336-373-2634.

The primary goal of GTA is to meet your transportation needs, but we always strive to exceed your expectations of public transportation. Your feedback is important to us. If you have a comment about your experience, please contact:

Greensboro Transit Agency
223 W. Meadowview Road, Greensboro, NC 27406
Phone: 336-373-2634 • Fax: 336-373-2809

GTA Service Hours (may vary by route)
Monday - Friday, 5:00 AM to 11:30 PM
Saturday & Sunday, 6:00 AM to 10:00 PM



GTA is proud to offer Crossmax...our first crosstown, one-seat rides maximizing your city travel. Born from the GoBORO Long Range Transit Plan, the initial **Route 1 Crossmax Purple** route connects east and west greensboro with frequent :15 minute service. Learn more at ridegta.com and max your ride today!

Rider Rules & Etiquette

- Profanity and offensive language is not allowed at any time. Please treat fellow passengers with respect.
- GTA policy requires appropriate dress while on the bus and GTA property that forbids sagging pants and revealing tops. Violators will be asked to adjust their clothing or leave the property.
- Trained guide and other service animals assisting persons with disabilities are gladly welcomed on our buses but may not sit on seats. All other animals are prohibited.
- Passengers may board with up to four carry-on items per passenger.
- Please refrain from eating and drinking while on board GTA vehicles. Food and drink in closed containers are permitted but should not be opened on the vehicle.
- Smoking is not allowed at any time on board GTA vehicles including traditional and electronic cigarettes and cigars. Smoking is allowed at the Depot in designated areas.
- Standing or sitting in the stairwells is not permitted at any time. Standing passengers must remain behind the standee line whenever the bus is in operation.
- Passengers must use headphones when listening to portable electronic devices. Please keep the volume at a reasonable level to avoid disturbing others. Also, be mindful of your volume when talking with fellow passengers or on the phone.
- Please save the seats towards the front of the bus for the elderly and persons with disabilities. There is a designated area for wheelchairs on each bus. Also during crowded trips, offer your seat to others who may have a more urgent need to sit down.
- Have your fares and passes available when boarding the bus. Waiting for passengers to search for fares can result in delays for you and other riders.
- For everyone's safety and comfort, please take a seat on the bus if available.



Copies of this document are available in accessible formats upon request. Information is subject to change. Please call GTA for the most current information.

Keeping Up With Your GTA

At Greensboro Transit Agency, we know you need the latest information to make the most of your trips. Complimentary route maps and schedules are available at:

- J. Douglas Galyon Depot
236-C E. Washington St.
- All Greensboro Public Libraries

CONTACT US

You can contact and be contacted by GTA using any of the following methods:

Phone: Call Customer Service at 336-335-6499.
Hours are 6:00AM - 8:00PM M-F, 9:00 am - 7:00 pm Sat & Sun.

See Say app: Download and use to confidentially report bus and bus stop issues, unsafe conditions or other recognized issues, or Text a Tip to 336-559-3900.

Website and Social Media: See the latest updates and use our contact form at ridegta.com or follow us on X (Twitter) @gtaheat & @gtabusalerts, Facebook @gtaheat or on Instagram @gtaheatbus.

Cell Phone Text: Be the first to receive transit information by following us on X (Twitter). Send *follow gtaheat* to 40404 or visit www.twitter.com/gtaheat

Customer Comments: Welcomed by submitting comment cards available on all buses or online.

Weather Delay Information: In addition, weather related information is normally available on WFMY News 2, WGHP Fox 8 television and Spectrum News.

Real-time Bus Tracker: Get real-time bus locations, bus stop arrival countdowns and service announcements by visiting TrackMyGTA.com.

We also welcome your input during our GTAC and public meetings. Visit ridegta.com for dates and other information.

Fare Information

SINGLE RIDE UMO OR CASH FARE

Adult.....	\$1.50
Discount	\$0.75
Child (5 Yrs. Old or younger)	Free
Transfer	Free
College partner student ID/passes also accepted for travel.	

MULTI-RIDE UMO PASSES

All Day Pass	\$4.00
Discount All Day Pass	\$2.00
Adult 31-day Pass	\$58.00
Discount 31-day Pass	\$29.00

RIDE CONNECTED WITH UMO!

Pay GTA and Access GSO fares with one touch using UMO. Accepted on all of our buses and cars*. UMO uses the latest payment technology to pay your bus fare with your choice of a touch card or your mobile device. Easier payments, faster boarding, the ability to add funds online and acceptance on PART Express and High Point Transit System are just a few benefits. Download the app from your iOS/Google Play store or visit ridegta.com. New/ replacement UMO cards are available from the Customer Service Office at the Depot for a \$2 fee. *Does not include Access 1-Ride.



Discount Passes

Use of discount rates will require the presentation of a GTA Discount Identification Card. This free ID is available by visiting the Depot ID office as follows:

Monday - Friday 9 am - 6 pm

You will need to provide the following documents to receive your card: Government-issued ID or Drivers License (Senior discount). In addition, a current Medicaid or Medicare card must be presented for the Medicaid/Medicare discount or for Veteran discount, qualifying identification.



connecting
gtcc wendover
nc&t state university
downtown greensboro
unc greensboro
wendover/bridford
retail district



- crosstown service
- 15-minute frequencies
- no required transfers

GTA
ride. connected.
336.335.6499
www.ridegta.com
effective march 2024