

Monday-friday

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Saturday & Sunday

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# How to plan your trip

To successfully use GTA's extensive network of transportation services, you merely need to know:

- Where you are and where you are going.
- What time you need to be there.
- First, find the route that serves your present location

and your destination.

- 2. Next, look for your destination on the schedule and read down the list of arrival times until you find your preferred time.
- 3. Finally, trace the times backwards to your current stop to board your bus. location. This is the time you need to be at the bus
- 4. If your trip involves the use of more than one route, apply the same method starting with the ending bus route and work backwards.

are "timepoints" used to pace the bus progress along to estimate your departure and arrival times in between timepoints, averaging every other block. You may need Please note that the stops represented on the schedule he route. There are additional stops in between the

# How to read the maps and schedules

times listed below the

The bus stops here at the

depend on traffic and weather scheduled to depart or sometimes. See schedule are served between the map represent scheduled symbol in the schedule. stop 4-5 minutes early. A.M.; bold times are P.M. arrive. Light times are where routes intersect and for trips that travel this The bus travels here conditions. Arrive at the bus The connection point shows route variation. The numbers on the The timetable shows the transfers to other routes timepoints; other stops l imes are approximate and



Most GTA routes begin and end at the J. Douglas Galyon Depot, 236-C E. Washington Street. There, a list of meeting dates, visit www.ridegta.com. Administrative Offices. For held monthly at the GTA

offers curb-to-curb and door-to-door service in specially as Piedmont Authority for Regional Transportation equipped vans. For more information on Access or to passengers can connect with other transit services such receive an Access GSO rider's guide, contact GTA at them from using accessible GTA services, Access GSO For eligible riders who have a disability that prevents (PART), Greyhound, Flix Bus and Amtrak.

us. If you have a comment about your experience, please needs, but we always strive to exceed your expectations of public transportation. Your feedback is important to The primary goal of GTA is to meet your transportation

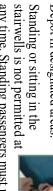
# Greensboro Transit Agency

GTA Service Hours (may vary by route) 223 W. Meadowview Road, Greensboro, NC 27406 Phone: 336-373-2634 • Fax: 336-373-2809

### Saturday & Sunday, 6:00 AM to 10:00 PN Monday - Friday, 5:00 AM to 11:30 PM

GIA is proud to offer Crossmax...our first crosstown, one-seat rides maximizing your city travel. Born from the GoBORO Long Range Transit Plan, the initial west greensboro with frequent:15 minute service Route 1 Crossmax Purple route connects east and Learn more at ridegta.com and max your ride today!

- Profanity and offensive language is not allowed at any time. Please treat fellow passengers with respect.
- GTA policy requires appropriate dress while on the clothing or leave the property. revealing tops. Violators will be asked to adjust their bus and GTA property that forbids sagging pants and
- Trained guide and other service animals assisting buses but may not sit on seats. All other animals are persons with disabilities are gladly welcomed on our
- Passengers may board with up to four carry-on items
- Please refrain from eating and drinking while on board permitted but should not be opened on the vehicle. GIA vehicles. Food and drink in closed containers are
- GTA vehicles including Smoking is not allowed Depot in designated areas cigarettes and cigars. Smoking is allowed at the traditional and electronic at any time on board



standee line whenever the bus is in operation any time. Standing passengers must remain behind the

- Passengers must use headphones when listening to at a reasonable level to avoid disturbing others. Also, portable electronic devices. Please keep the volume be mindful of your volume when talking with fellow passengers or on the phone.
- Please save the seats towards the front of the bus for during crowded trips, offer your seat to others who may designated area for wheelchairs on each bus. Also the elderly and persons with disabilities. There is a have a more urgent need to sit down.
- Have your fares and passes available when boarding the in delays for you and other riders. bus. Waiting for passengers to search for fares can result
- For everyone's safety and comfort, please take a seat on the bus if available.

Copies of this document are available in accessible formats upon request. Information is subject to change. Please call

GTA for the most current information.

available at ridegta.com or by cal

modification requests and filing

Title VI complaints are ling (336) 373-2182.

guide and at ridegta.com. Information on reasonable

Title VI Notice to the Public on board buses, in the ride

# Keeping Up Witl Your GTA

Complimentary route maps and the latest information to make the most of your trips. At Greensboro Transit Agency, we know you need schedules are available

- All Greensboro Public Libraries J. Douglas Galyon Depot 236-C E. Washington St.

### CONTRCT US

the following methods: You can contact and be contacted l by GTA using any of

**Phone:** Call Customer Service at 336-335-6499 Hours are 6:00AM - 8:00PM M-F, 9:00 am - 7:00 pm Sat & Sun.

bus and bus stop issues, unsafe conditions or other X (Twitter) @gtaheat & @gtabusalerts, Facebook @ use our contact form at ridegta.com or follow us on recognized issues, or Text a Tip i See Say app: Download and use to confidentially report Website and Social Media: See to 336-559-3900. the latest updates and

gtaheat to 40404 or visit www.twitter.com/gtaheat gtaheat or on Instagram @gtaheatbus. Cell Phone Text: Be the first to receive transit information by following us on X (Twitter). Send follow

comment cards available on all buses or online. Customer Comments: Welcomed by submitting Weather Delay Information: In addition, weather

bus stop arrival countdowns and service announcements Real-time Bus Tracker: Get real-time bus locations, News 2, WGHP Fox 8 television and Spectrum News. related information is normally available on WFMY

public meetings. Visit ridegta.com for dates and other We also welcome your input during our GTAC and

by visiting TrackMyGTA.com.

### Greensboro Transit Agency complies with federal laws GTA Title VI Notice/Reasonable Modifications

some cases, sex, age or low income status. View our full their race, color or national origin, disability, and in that prohibit discrimination against people because of

### SINGLE RIDE UMO OR CASH FARE fare Information

Transfer ......Free Child (5 Yrs. Old or younger) ......Free Discount ..... Adult......\$1.50

# **MULTI-RIDE UMO PASSES**

College partner student ID/passes also accepted for travel.

scount 31-day Pass
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using UMO. with one touch Access GSO fares RIDE CONNECTED WITH UMO! Pay GTA and



and acceptance on PART Express and High Point Transit include Access I-Ride. Service Office at the Depot for a \$2 fee. \*Does not replacement UMO cards are available from the Customer your iOS/Google Play store or visit ridegta.com. New/ System are just a few benefits. Download the app from payments, faster boarding, the ability to add funds online your choice of a touch card or your mobile device. Easier

# Discount Passes

able by visiting the Depot ID office as follows:

Monday - Friday 9 am - 6 pm GTA Discount Identification Card. This free ID is avail-Use of discount rates will require the presentation of a

qualitying identification. Medicaid/Medicare discount or for Veteran discount, receive your card: Government-issued ID or Drivers Medicaid or Medicare card must be presented for the License (Senior discount). In addition, a current You will need to provide the following documents to

Phillips Avenue Bessemer Avenue/



- NCAST State University
- Guilford County Public Health
- McGrit-Horton Public Library
- Central Branch Library
- Children's Museum
- War Memorial Stadium
- Peeler Recreation Center Greensboro Farmers' Curb Mkt
- Greensboro Historical Museum
- J. Douglas Galyon Depot

RideGTA.com (336)335-6499

Effective March 2024