



# At Your Service

## News & Information

DECEMBER / JANUARY 2023

### Stay Informed on City Council News

City Council meetings begin at 5:30 pm on the first and third Tuesdays of each month. Visit [www.greensboro-nc.gov/CouncilMeetings](http://www.greensboro-nc.gov/CouncilMeetings) for schedules, agendas, minutes, and videos.

### City Offices Close for Five Days in December & January

City offices and facilities close Friday, December 23, and Monday and Tuesday, December 26 and 27, and Monday, January 2, 2023 in observance of Winter Break and New Year's Day, as well as Monday, January 16, in observance of Martin Luther King Jr. Day.

Trash/recycling collections scheduled for December 23 will take place as usual.

Collections scheduled for Monday, December 26, take place on Tuesday, December 27, and Tuesday's collections take place on Wednesday, December 28.

No collections take place on Monday, January 16. Those pickups will be collected on Tuesday, January 17, and Tuesday's take place Wednesday, January 18.

Questions? Call 336-373-2489.

### 2023 Online City Calendars

City Holidays at [www.greensboro-nc.gov/2023](http://www.greensboro-nc.gov/2023)

Trash/Recycling Collections at [www.greensboro-nc.gov/GSOCollects](http://www.greensboro-nc.gov/GSOCollects)

### Nominations Accepted Monthly for Student Improvement Awards

The Greensboro Parks and Recreation Department, in partnership with Summit Rotary Club, is accepting nominations for its Student Improvement Awards every month now through April 2023.

One Guilford County middle or high school student will be honored monthly for overcoming personal obstacles and making progress in school. Nominations are due by 5 pm on the last day of each month. Learn more at [www.greensboro-nc.gov/StudentImprovementAward](http://www.greensboro-nc.gov/StudentImprovementAward).

### Trash and Recycling Container Compliance Program Now Underway

The City's Field Operations Department is enforcing its Trash and Recycling Container Compliance program. A \$25 fee can be issued to households who repeatedly leave trash or recycling containers in the street for more than 48 hours per week, creating a nuisance to the neighborhood.



In order to avoid a fee, be sure your trash and recycling containers are at the curb no more than 48 hours – from 7 am the day before service to 7 am the day after your service day. This 48-hour window is twice as long as the previous policy, giving residents more flexibility. Read more at [www.greensboro-nc.gov/Collections](http://www.greensboro-nc.gov/Collections).

### New City Office Focuses on Public Safety

The Office of Community Safety (OCS) is now working to create a community-centered and safe Greensboro for all residents and visitors. This new office, which became official in September, has been on the drawing board for several months under the guidance of Trey Davis, assistant city manager

### Stay 'in the Know'

At Your Service newsletters have traditionally been distributed in your City water/sewer bills. Now, the newsletter is posted at [www.greensboro-nc.gov/AYS](http://www.greensboro-nc.gov/AYS) in an effort to reach more residents with more timely information. Questions? Email [AYS@greensboro-nc.gov](mailto:AYS@greensboro-nc.gov).



Scan the code to access the Web page that also lists locations where hard copies will be available.

for public safety. Organizationally, OCS falls under the City Manager's Office.

The four sections of OCS are:



**GREENSBORO**  
Office of  
Community Safety

- Greensboro Criminal Justice Advisory Commission (GCJAC)
- Behavioral Health Response Team (BHRT)
- Violence Prevention – *estimated start date is January 2023*
- Law Enforcement Assistance Diversion (LEAD) – *estimated start date is January 2023*

Read more at [www.greensboro-nc.gov/OCS](http://www.greensboro-nc.gov/OCS).

### It's Time to Test Your Toilets

Toilets use the most water in a home and are the main source of water leaks, which waste water and cost you money. The City's Water Resources Department suggests you check your toilets by:

- Monitoring water bills for unexplained changes in water use.



- Conducting a Toilet Leak Test.
- Avoiding toilet tank cleaners, which break down internal components that may lead to leaks.
- Replacing older, high-flow toilets with low-flow models.

## Loose Leaf Collection Program Ends January 27

The City's Loose Leaf Collection program continues through January. As in the past, there are two collection periods. Leaves curbside by:

- November 7 will be picked up by December 22.
- December 28 will be picked up by January 27.

Learn the ins and outs of the program at [www.greensboro-nc.gov/Leaves](http://www.greensboro-nc.gov/Leaves). Do not put leaves in the street because they can clog storm drains. Also, leaves increase phosphorous and nitrogen concentrations entering the stormwater system, which can potentially harm downstream ecosystems.

## Curtain Opens on 2023 New Play Project January 19

After about two months of rehearsals, the 2023 New Play Project winner "Nice White Parents 2016," by Tamara Kissane, hits the stage January 19-22 at Stephen D. Hyers Theatre in the Greensboro Cultural Center downtown. This production, which is inspired by real events, is offered in collaboration with local theater arts group Scrapmettle Entertainment.

The story takes place in a liberal, middle-class suburb of a southern town where a second-grade class initiates a racially divisive protest march around the elementary school. Tickets may be purchased at [www.creativegreensboro.com](http://www.creativegreensboro.com).

## Winter Weather-related Government Service Changes Posted Online

Visit [www.greensboro-nc.gov/WinterClosings](http://www.greensboro-nc.gov/WinterClosings) to stay current on changes to City government services and operations during harsh winter weather. On this page, you will find a link to an interactive map that shows where snow plows are throughout Greensboro. Also on that page are links to the City's official Facebook and Twitter pages and local television stations City staff call to report City government closings and delayed openings.

## Residents Approve 22 Participatory Budgeting Projects

City residents recently voted to fully fund 20 projects and programs and partially fund two more during Greensboro Participatory Budgeting (PB) Cycle 4, which ended in October.

This year's winning projects included bus shelters, park improvements, and two citywide projects.

A project to install lily-pad style seating at 25 bus stops citywide received the most votes in every City Council district. Residents also decided to fund an environmental scan to identify historically significant neighborhoods and to deploy sign toppers that indicate a heritage community.

## Winter Affects Water/Sewer Systems

Winter weather can create many issues. Dangerous road conditions. School/daycare closures. Power outages. Water and sewer system issues. Wait...what? Winter conditions can freeze your home



and business' pipes and lead to water main breaks. And all that winter holiday cooking can result in grease getting into kitchen pipes, which causes sewage system backups. Visit [www.greensboro-nc.gov/WinterEffects](http://www.greensboro-nc.gov/WinterEffects) for ways you can help protect your in-home water and sewer systems and that of the city's this winter.

## Eight Artists Selected for Next Residencies in GROW

Creative Greensboro recently selected artists for its 2023 residencies in GROW, the Greensboro Residency for Original Works. Upcoming residencies for December and January:

- Rukiya Williams will create a documentary showcasing Greensboro's creative community beginning December 12.
- Princess Johnson will develop an original ballet, titled "The Hair Journey," about Black women's relationship with their hair, starting in January 2023.

Selected artists receive no-cost access to GROW space, dedicated marketing support, weekly compensation, and a materials budget. Learn more at [www.greensboro-nc.gov/GROW](http://www.greensboro-nc.gov/GROW).

## Be Cautious When Using Portable Heaters

Greensboro Fire Department officials urge residents to follow these basic rules if using portable heaters in the home this winter.



- Keep everything (including kids and pets) at least three feet away from heaters.
- Turn off portable heaters when leaving the room or going to sleep.
- Plug electrical heaters directly into a wall outlet and never into an extension cord, power strip or adapter or the heater can overheat and cause a fire.
- Vent fuel-burning heaters to the outside of the home, due to carbon monoxide emissions, and make sure you have a carbon monoxide alarm at least 15-20 feet from each heater. Alarms should be no more than 10 years old; date is noted on the manufactured date stamps on the back of your alarms.
- Always let a fuel-burning heater cool completely before refueling.