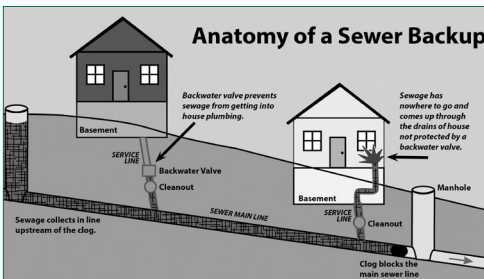


### Sewer Backup? You May Qualify for Reimbursement

If you experience a sewer backup in your home after February 1, you may be eligible to receive assistance from the City for damages.

Under its new Sanitary Sewer Backup Policy (SSBP), you may be reimbursed for damages if the backup was caused by a City sewer main blockage.



Find out more about the policy at [www.greensboro-nc.gov/Backups](http://www.greensboro-nc.gov/Backups).

### Water/Sewer System Alerts Now on GEANI

The City's Water Resources Department has partnered with Guilford County Emergency Management to keep you better informed about urgent water and sewer system issues.

The Guilford Emergency Alert Notification Information system or GEANI sends critical information directly to residents located within impacted areas.

Notifications, delivered via cell phone, landline or email, can include alerts related to emergencies such as City water main breaks and other infrastructure failures, and boil water advisories. Residents can also opt-in for notifications related to natural disasters and other emergencies.



Register for GEANI notifications by visiting [www.readyguilford.com/geani-sign-up](http://www.readyguilford.com/geani-sign-up).

### Robinson Now Leading City Fire Department

Since February 1, former Greensboro Deputy Fire Chief Graham "Jim" Robinson III has occupied the chief's office. In January, he was selected to replace Bobby Nugent, who was the department's chief for the past four years.

Robinson, who joined the department July 1995, has identified some key initiatives to pursue fire chief.

"I will promote an organizational environment that is adaptable, open to change, innovation, and focused on continuous improvement," he says, adding the department will "recruit and hire a diverse workforce and adapt to and leverage rapidly evolving technology to improve service delivery."



### City Develops Transgender Task Force

The City has developed a Transgender Task Force to address the varying needs of the transgender communities in Greensboro. With the support and direction of the Human Rights Department, the task force examines rules, policies, and procedures that create discriminatory barriers for those who identify as transgender.

For more information, call Zaynah Afada, general coordinator of the Human Rights Department, at 336-373-2038.

### City Council Meetings

City Council meetings are held at 5:30 pm on the first and third Tuesdays of each month unless otherwise noted. For the full schedule, visit [www.greensboro-nc.gov/CouncilMeetings](http://www.greensboro-nc.gov/CouncilMeetings).

### City Offices/Facilities Closed April 3

City offices and facilities close Friday, April 2, in observance of Good Friday/Spring Break. Friday's trash/recycling collections take place Thursday, April 1, and that day's collections take place Wednesday, March 31.

### Catch the Season's Final Four OPUS Concerts

The current OPUS season wraps up May 2, so mark your calendars for these remaining concerts:  
 ~ April 11 – A Sign of the Times (jazz, blues, classic R&B) and Africa Unplugged (West African fusion)  
 ~ April 18 – Philharmonia of Greensboro (classical)  
 ~ April 25 – Los Acoustic Guys (rock in Spanish) and Rissi Palmer (southern soul)  
 ~ May 2 – Greensboro Concert Band (big band, pops)

Concerts are shown at 6 pm Sundays at [www.facebook.com/CreativeGreensboro](http://www.facebook.com/CreativeGreensboro). Learn more at [www.greensboro-nc.gov/OPUS](http://www.greensboro-nc.gov/OPUS).

### Attend Virtual Food Task Force Forums

The City's Community Food Task Force hosts quarterly Community Connection Forums this year via Zoom. The next forum is 2 pm Tuesday,



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## Creative Greensboro Awards \$60K in Catalyzing Creativity Grants



Ten creative programs planned for the first half of this year have been awarded \$60,000 through the Catalyzing Creativity Grant, the first funding initiative by the City's office of arts and culture, Creative Greensboro.

The grants provide financial support for nonprofit organizations and creative individuals with a specific intent of engaging communities of color, low-income communities, and people who are disabled. For a full list of recipients, visit [www.creativegreensboro.com](http://www.creativegreensboro.com).

## Styrofoam Drop-off Locations Help Reduce Homelessness

While foam and Styrofoam aren't recyclable in Greensboro's recycling program, residents and businesses who want to recycle foam may now bring it to a new foam drop-off location provided by Tiny House Community Development.



Clean and dry #6 foam packaging and food service products can be dropped off in the outdoor recycling containers behind the Tiny House Community Development facility, 1310 W. Gate City Blvd.

Foam must be clean, dry, and free of labels and tape. Foam packing peanuts are not accepted.

Proceeds from the sale of foam go back to support Tiny House Community Development's efforts to reduce homelessness in the Triad.

## Do You Live in a Flood Zone?

Find out if your property is located in a flood zone by calling the city's Water Resources Department at 336-373-2055 or by visiting [www.greensboro-nc.gov/Flooding](http://www.greensboro-nc.gov/Flooding).

On that Web page is information about the City's Flood Insurance Rate Map (FIRM), elevation certificates, flood depth data, flood insurance, special rules for building in a floodplain, and ways to protect your property from flood damage.

## City Library Director Chosen State Director of the Year

The NC Public Library Director's Association has selected Greensboro Public Library Director Brigitte Blanton as 2020 Director of the Year. This annual award is given to a current library director who has contributed to the growth and development of libraries by providing leadership, inspiration, and creativity to staff, customers, and trustees.

Nominated by a fellow director, Blanton was chosen for the award for her exceptional efforts to keep directors across the state connected and informed as COVID-19 began to change library operations.

## Greensboro's Municipal Equality Index Second Highest in NC

The City scored a 79 out of 100 possible points in the Human Rights Campaign's 2020 Municipal Equality Index (MEI), ranking it second among NC cities. This is the sixth consecutive year Greensboro has finished first or second.

MEI examines laws, policies and services of municipalities and rates them on the basis of their inclusivity of lesbian, gay, bisexual and transgender (LGBT) people who live and work in the city. See the full MEI listing: [www.hrc.org/resources/mei-2020-see-your-citys-score](http://www.hrc.org/resources/mei-2020-see-your-citys-score).

May 11. Dates for all forums and a link to register for them is on [www.greensboro-nc.gov/FoodTaskForce](http://www.greensboro-nc.gov/FoodTaskForce).

Each Community Connection Forum consists of a presentation from one partner organization or panel discussion on a timely topic followed by a share session. Individuals and groups are invited to provide updates on feeding programs and related news.

## City's Annual Hydrant Testing Set for April 1 to May 15



Greensboro Fire Department's annual fire hydrant testing begins April 1. All City hydrants will be tested to ensure they are operable and able to produce the required water pressure when needed.

Because testing must be done during normal operating hours, it will be impossible to know in advance specifically where or when testing will take place.

Opening hydrants sometimes causes a temporary discoloration of water in nearby homes. The discoloration is not harmful and can be cleared up by running the water for a few minutes.

Learn more at [www.greensboro-nc.gov/Fire](http://www.greensboro-nc.gov/Fire).

## City Water Reclamation Report Available for Review

The 2020 Sewage Collection and Water Reclamation report is now available online at [www.greensboro-nc.gov/WastewaterReport](http://www.greensboro-nc.gov/WastewaterReport). The report provides information such as how Greensboro's wastewater system operates, how well it performed during the 2020 calendar year, and what violations occurred.