



GREENSBORO

At Your Service

News & Information

Did You Know...



The national average recycling contamination rate (trash in the recycling bin) is 5 percent. Greensboro's contamination rate is 21 percent.

The City is now monitoring materials placed in recycling carts in an effort to lower its contamination rate.

Recycling carts that contain trash will be tagged and a notice sent to its owner. After multiple notices of cart contamination, the City will remove the recycling cart from that residence.

Why should you recycle correctly? Trash in the recycling costs taxpayers money and endangers workers at the Material Recovery Facility where Greensboro's recyclables are sorted.

What are the benefits to recycling correctly? Recycling the right way earns the City money and creates local jobs.

So, what is and isn't recyclable? Download GSO Collects from your

app store or Google Play to have all your waste disposal questions answered. Visit www.greensboro-nc.gov/collects for more information.

Plans Coming Together for



The North Carolina Folk Festival, scheduled for September 7-9 in downtown Greensboro, has on tap live musical performances, local artwork, food, activities, and much more, all to celebrate America's diverse culture.

Visit www.ncfolkfest.com to sign up for updates and learn more about the festival's mobile app.

Have a Neighborhood Issue to Report?



Have a concern about an overgrown lot or other potential health or safety hazards in your neighborhood?

Visit www.greensboro-nc.gov/NeighborhoodIssues to submit a complaint about ordinance (property upkeep) violations. A City inspector will be assigned to investigate.

Questions? Call the City's Code Compliance Office at 336-373-2111.

Save Time; Pay Water Bills by Phone

Paying your City water bill over is phone is easy and quick. Simply call

Attend a City Council Meeting

Greensboro City Council meetings are held on the first and third Tuesdays beginning at 5:30 pm in Council Chamber of the Melvin Municipal Office Building, 300 W. Washington St., unless otherwise noted.

Meetings are open to the public and air live on Greensboro Television Network. For the Council's full 2018 meeting schedule, visit www.greensboro-nc.gov/CouncilMeetings.

'Summer Splash' for Children with Disabilities Expands to Two Locations



Greensboro Parks and Recreation Department's Adaptive and Inclusive Recreation (AIR) Unit offers free sprayground sessions at Barber and Keeley parks for families who have children with disabilities.

The Summer Splash series takes place from 9:30-11 am on Wednesdays. Keeley Park Sprayground's event, at 4110 Keeley Park Rd., is August 1. Barber Park Sprayground's event, at 1500 Dans Rd., is August 15. Registration is required by calling 336-373-2735.

336-373-IPAY (4729) each month, any time, any day and use a credit card to pay your full balance. A \$1 convenience fee will be added to your bill for using the system.

Read tips about how to best use the system by visiting www.greensboro-nc.gov/Tips. And, remember to call from a quiet place and turn off your phone speaker and Bluetooth first. The "echo" can cause the system to misinterpret your information.

Go to www.greensboro-nc.gov/PayWaterBill to learn about the other five ways you can pay your water bill.

Changes in Store for this Newsletter

Beginning with August's issue of *At Your Service*, this newsletter will undergo a couple of changes.

First, the publication will switch to

an every other month newsletter from its current monthly distribution. That means the issue after August's will be October's.

Second, this back page of the newsletter will be reserved for feature articles about how City government services improve quality of life.

"It's easier to gain a better appreciation for municipal government when a connection is made between City services and who receives those services," says Carla Banks, director of the City's Communications and Marketing Department, which produces *At Your Service*.

"We impact lives on a daily basis through a wide range of programs and services. Hearing from the people we serve, reinforces what makes Greensboro a great place to live."

Made in GSO Feature

Each month, At Your Service will publish a feature from www.madeingso.com, a joint campaign of Action Greensboro and the City that celebrates local leaders.

James Keith is a musician with the heart of a historian. He moved to Greensboro to get a masters and doctorate in choral conducting at UNCG. But he's filled his life up with historic restoration projects, breathing new life into old homes – and cars.

Keith, the associate director of music at First Presbyterian, and his wife, Amanda, cut their restoration teeth bringing their College Hill home to landmark status.

The original owner of the house was Effie Anderson, whose husband W.I. Anderson owned Anderson Fruits. Through research, Keith connected with Anderson's grandson, Alan Sutton and the two became great friends.



Greensboro Cultural Center Open House is August 4

The City's Greensboro Cultural Center is the downtown hub for museums, art galleries and cultural events. To show what it



has to offer, the center will host an open house from 6-8 pm, Saturday, August 4, at 200 N. Davie St.

National Night Out is August 7

Registration is now available for neighborhoods interested in participating in Greensboro's National Night Out (NNO) celebration Tuesday, August 7, a crime and drug prevention event. To register your neighborhood's plans, visit www.greensboro-nc.gov/NNO or contact your Community Resource Officer (CRO). Not sure who your CRO is? Find out at www.greensboro-nc.gov/OurCommunities.

City Hosts 'Picnics in the Garden' August 11 and September 8



Parks and Recreation celebrates the summer with a series of family-friendly Picnics in the Garden at Tanger Family Bicentennial Garden, 1105 Hobbs Rd., from 11 am to 2 pm on Saturdays, August 11 and September 8.

Taste the fare of different food vendors and explore the botanical garden when you're done eating. The August event features a laser tag tent, rolling video game trailer, and bubble soccer.



Visit us online at www.greensboro-nc.gov

Call the City's Contact Center at 336-373-CITY (2489)

Follow us on Twitter at www.twitter.com/greensborocity

and on Facebook at www.facebook.com/cityofgreensboro

and on YouTube at www.youtube.com/cityofgreensboronc

and on Instagram at [@cityofgreensboro](https://www.instagram.com/cityofgreensboro)