



# At Your Service

News & Information

## Parks and Recreation Earns National Accreditation

The Commission for Accreditation of Park and Recreation Agencies (CAPRA) has re-accredited Greensboro Parks and Recreation.

The City department is one of only 155 across the country and 11 in North Carolina to have earned this accreditation. This is the third time the department has received national recognition for excellence in operations and service.

To achieve accreditation, CAPRA reviewed the department's compliance with 151 professional standards and visited City facilities.

## Lead Safe Program Applications Now Being Accepted



The City's Neighborhood Development Department is now accepting applications for residents in need of lead paint hazard remediation and healthy homes repairs. The US Department of Housing and Urban Development has awarded the City a \$2.9 million grant to combat lead paint and other home hazards in owner-occupied and rental properties built prior to 1978.

Lead poisoning is a major public health problem affecting nearly half a million children under the age of six. Learn more at [www.greensboro-nc.gov/LeadSafe](http://www.greensboro-nc.gov/LeadSafe).

Do you qualify for lead paint remediation assistance? Find out at [www.greensboro-nc.gov/ProgramEligibility](http://www.greensboro-nc.gov/ProgramEligibility). Applications are on that Program Eligibility Web page.

## Guilford Metro 911 Employees Receive State Recognition

Three Guilford Metro 911 employees have received Association of Public-Safety Communications Officials/National Emergency Number Association (APCO/NENA) state awards.

Melanie Neal, Guilford Metro director, received the state Director of the Year Award. Neal, with Guilford Metro since 1999, serves on the Funding Committee for the NC State 911 Board and is first Vice President of NC APCO.

The state Telecommunicator of the Year Award went to Greg Cobb, who has been with Guilford Metro since 2004. Cobb is a certified training officer and a master emergency communications specialist.

Andrew Harvey received the state Radio Frequency Technician of the Year Award. Harvey, who joined Guilford Metro in 2010, creates radio templates for the department's communications needs. He has been the supervisor of the technical services division since 2014.

## Neighborhood Development Department Has New Director

Stan Wilson is the City's new Neighborhood Development Department director. Wilson served as executive director of the Greenville County Redevelopment Authority in



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## Attend a City Council Meeting

Greensboro City Council meets at 5:30 pm on Tuesdays, November 21 and December 5 and 19. Meetings are open to the public and air live on Greensboro Television Network. Review the council's full meeting schedule at [www.greensboro-nc.gov/CouncilMeetings](http://www.greensboro-nc.gov/CouncilMeetings).

## City Offices Closed 3 Days in December

City offices and facilities close December 25, 26 and 27 in observance of Christmas.

Trash and recycling collections on Monday, December 25, take place on Tuesday, December 26, and Tuesday's take place on Wednesday, December 27.

Questions? Call the City's Contact Center at 336-373-CITY (2489).

## Get the Holiday Spirit



The Greensboro Oratorio Singers, conducted by Jay O. Lambeth, will get you into the holiday spirit early this year with their Saturday, December 2 OPUS concert featuring Handel's Messiah. The free concert begins at 7 pm at the United Methodist Church, 410 N. Holden Rd.

## City Again Participates in Wreaths Across America

On Saturday, December 16, the City's Forest Lawn Cemetery will once again participate in Wreaths Across America, a program dedicated to placing wreaths at veterans' graves every December.

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Greenville, SC since 2015.

Previously, he was the executive director of the Salisbury-Rowan Community Action Agency from 2011-15 and housing director for the City of Charlotte from 1998-2010.

Wilson has served on numerous boards of directors and advisory committees for agencies such as NC Housing Coalition and Hope Haven Inc.

### Spencer Love Tennis Center Capital Campaign is Underway

The Friends of Greensboro Parks and Recreation Foundation, the City of Greensboro, and local tennis advocates have launched a \$4 million capital campaign to modernize and expand the Spencer Love Tennis Center, located at Jaycee Park. Learn more at [www.greensboro-nc.gov/SpencerLove](http://www.greensboro-nc.gov/SpencerLove).



### Cooking for the Holidays?

The City reminds you to never dump cooking oil or grease down a sink, drain or toilet. These substances can harden in pipes causing back-ups in the home and sewage collection system. Try this instead:

- ~ Put food and grease from cookware into the trash before washing your items
- ~ Cover sink drains with baskets/strainers to catch food scraps and deposit the scraps into the trash
- ~ Once cooled, put oil and grease in a covered container and then into the trash.

Questions? Call 336-373-CITY (2489) or visit [www.greensboro-nc.gov/Fats](http://www.greensboro-nc.gov/Fats).

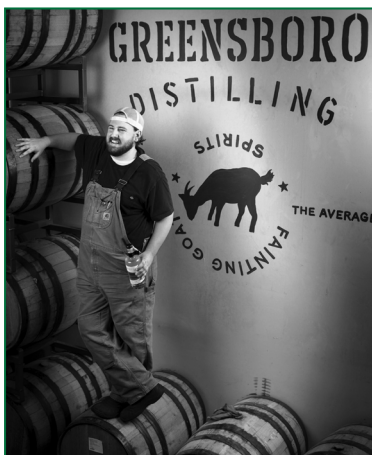
### Continuing Feature

*At Your Service publishes a feature from "Made in Greensboro," a photo series and social media campaign by Action Greensboro and the City. Learn more at [www.madeingso.com](http://www.madeingso.com).*

Distilling spirits at downtown's Fainting Goat Spirits is a family affair as dad Bill Norman serves as the Master Distiller and son Andrew serves as the Head Distiller. Together, this father-son duo is serving up Greensboro's first legal spirits since Prohibition.

There were several ideas for the name of the new company, but Fainting Goat Spirits won. According to Bill, "this describes our family dynamic. The fainting goat is our family mascot. When a goat faints, it's funny as hell, but on the other hand, they are odd and okay with that. Just like our family, when we try something and fail, we deal with it and get right back up."

The family has been part of the Greensboro community for years as they also own Kneaded Energy, where sister Lesley manages the practice and step-mom Shelley oversees the laws and legalities of all the businesses and manages the massage school.



Donated wreaths are delivered to national veterans' cemeteries around the country, where volunteers show their gratitude and appreciation during the holiday season.



Greensboro volunteers are asked to arrive no later than 10 am to participate. The cemetery is located at 3901 Forest Lawn Dr.

### Loose Leaf Collection in Full Swing

If your leaves are curbside by Tuesday, November 7, they will be picked up by the City by Friday, December 22.

Leaves then put curbside by Thursday, December 28, will be picked up by Friday, January 26, 2018.

Learn more by visiting [www.greensboro-nc.gov/Leaves](http://www.greensboro-nc.gov/Leaves).



### Participatory Budgeting Project Update Available

Check out the latest update of which City Participatory Budgeting Projects have been completed and what the status is of yet-to-be completed projects at [www.greensboro-nc.gov/PBUpdate](http://www.greensboro-nc.gov/PBUpdate).

And remember that voting for this second year's PB projects ends November 18. Visit [www.greensboro-nc.gov/PBVoting](http://www.greensboro-nc.gov/PBVoting) for more information.

### Just a Reminder!

The City's \$534.6 million budget maintains the current City tax rate of 63.25 cents per \$100 property valuation for the eighth consecutive year. However, City water and sewer rate increases to 3.25 percent for inside City users, which equates to an average bill increase of \$1.38 per month, and 5.5 percent for outside City users, which equates to an average of \$5.69 per month for outside customers.



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