

# AT YOUR SERVICE

GREENSBORO CITY GOVERNMENT NEWS & INFORMATION

NOVEMBER 2009



## Holiday trash/recycling schedule

City of Greensboro offices, buildings and facilities will be closed Thursday, December 24, and Friday, December 25, in observation of Christmas. Due to this, your trash/recycling collection will be one day earlier. Thursday's collection will take place on Wednesday, December 23, and Friday's collection will take place on Thursday, December 24. Questions? Call 373-CITY (2489).

## Visit with Santa

Enjoy a fun-filled afternoon with Santa on Sunday, December 6, from 2-6 pm at Bur-Mil Park's Clubhouse, 5834 Bur-Mil Club Rd. Sip on hot cocoa, munch on cookies and listen to holiday music provided by Piedmont Triad Church. Kids can make a gift for mom and dad and give Santa their holiday wish list. Also, bring your camera for a holiday photo opportunity or have your picture taken by Bur-Mil Park's staff photographer. The event is free and open to the public. Donations of new and gently used toys, as well as canned food, will be accepted for Greensboro Youth Council's annual toy drive.



## December Council Meetings

Greensboro City Council meets on Tuesday, December 1 and 15, beginning at 5:30 pm in the Council Chambers of the Melvin Municipal Office Building, 300 W. Washington St. Council meetings are open to the public and aired live on Channel 13 and online at greensboro-nc.gov. Parking is available in the Greene Street Parking Deck. *Note: The new City Council will be sworn in at the December 1 meeting.*

## New City Manager Takes Helm

The City of Greensboro's new City Manager, Rashad Young, is now on board. Young assumed his duties on October 16. As City Manager, Young serves as the chief executive officer of the City, charged with providing administrative leadership to staff, carrying out the policies, programs, ordinances and resolutions approved by City Council and overseeing all City operations.

"I am extremely excited about being a part of the City of Greensboro," said Young. "This is a great city with a bright future and I look forward to working with the community to make Greensboro a better place to work, live and play."

As he takes the helm of the City, high on Young's list of priorities is to focus on using Greensboro's assets to help the city establish a new economic base as it recovers from job losses in the manufacturing industry.



## Loose Leaf Collection Program

Picking up leaves can be a chore, but the City's annual Loose Leaf Collection Program, which runs from November 9 through January 22, 2010, makes it easy. All you have to do is rake your leaves to the curb and the City will do the rest.

The program offers two scheduled collection periods as follows:

- Leaves that are curbside by November 9 will be picked up by December 12.
- Leaves that are curbside by December 14 will be picked up by January 22.

It's easy to participate in the program. All you have to do is:

- Rake leaves to the edge of your yard behind the curb. Remember not to rake leaves in the street, because it creates a road hazard.
- Remove rocks, sticks and other debris.
- Do not park vehicles on, in front of, or near leaf piles.

The schedule may change due to inclement weather. Changes will be posted at greensboro-nc.gov and on Channel 13. The City does not collect loose leaves from homes on private streets. For more information, call 373-CITY (2489).

### New Director of Transportation Selected

Adam Fischer has been appointed Director of Transportation for the City of Greensboro. Fischer, who served as Acting Director of Transportation since March 2008, now oversees efforts to plan, construct and maintain Greensboro's transportation infrastructure. He will also direct operations of the Greensboro Transit Authority (GTA).

Fischer has more than 20 years of experience working for the City of Greensboro. Before being named Director of Transportation, he held several positions in the City's Transportation Department and also served as a project engineer for the City's Engineering Department.

### Guilford JobLink Career Centers Honored

The Guilford JobLink Career Centers (one in Greensboro and one in High Point) recently achieved Level III chartering status, the highest level of chartering awarded by the state Division of Workforce Development.

Guilford JobLink is a function of the City of Greensboro's Training and Employment Services Division, Executive Department. Chartering standards establish statewide policies of operation that also allow for local flexibility in service delivery. Guilford JobLink, administered by the Greensboro-High Point-Guilford County Workforce Development Board, offers employment services to businesses and job seekers. Learn more about Guilford Joblink Career Centers by calling 373-5922 or visiting [guilfordjoblink.com](http://guilfordjoblink.com).

### OPUS Concert Series

The OPUS Concert Series' 2009-2010 season is now underway. The free concerts feature some of the area's most talented musical ensembles performing at exciting venues throughout the city. Ensembles include the Choral Society of Greensboro, Philharmonia of Greensboro and the Piedmont Youth Jazz Orchestra. For more information, call Parks and Recreation's Music Center at 373-2549

## Plastic Bottles Banned from Landfills

Plastics bottles are now banned from all state landfills. That includes soda, water and detergent bottles, as well as milk jugs. The goal of the ban is to improve recycling efforts, which could lead to improvements in both the environment and economic conditions.

Plastic bottles should be placed in your brown recycling container or taken to any of the 17 recycling drop-off sites located throughout the city. Remember to remove lids from plastic bottles before recycling; lids should be placed in your green trash container.

In addition to the ban on plastic bottles, used motor oil filters are also banned from landfills. Motor oil filters should be disposed of at the Household Hazardous Waste Collection Center, located at 2750 Patterson St. For more information, call 373-CITY (2489).



## Contact Center Hits 1 Millionth Call

The City's Contact Center reached a major milestone on Monday, October 5, when it received its one millionth call. The call, which was received around 1 pm, came from a resident with a question about the Greensboro Farmers' Curb Market.

In celebration of the milestone, Greensboro Mayor Yvonne Johnson declared October 5-9 as Customer Service Week in Greensboro.

The Contact Center, which was launched in 2004 as a division of the Public Affairs Department, was created to give residents a single number to call -- 373-CITY (2489) -- to request City services and get fast and accurate answers to questions. Its slogan is "City Hall on Call."

The Contact Center's City Services Representatives (CSRs) receive more than 1,000 calls a day on a variety of City-related topics such as water bills, trash collection, road repairs and parking tickets.

The Contact Center is open for calls Monday through Friday from 7 am to 6 pm. Residents may also use the live chat feature to reach a CSR by clicking on the Live Support icon on the lower left side of the City's Web site at [greensboro-nc.gov](http://greensboro-nc.gov). After hours callers can leave a message and a CSR will respond the next business day.

### Greensboro's 'cold cases'

*The Greensboro Police Department continues to try to solve old cases, called "cold cases." Each month on its Web page -- [greensboro-nc.gov/departments/Police/coldcases](http://greensboro-nc.gov/departments/Police/coldcases) -- previously unsolved cases like the one below are randomly highlighted. The police ask for information and assistance in apprehending those responsible for these crimes.*



On January 23, 2001, Jeffery Gunn was found shot to death at 501 Greenbriar Rd. Crime Stoppers has offered a cash reward up to \$2,000 for information leading to the arrest and conviction of the person(s) responsible. In addition to the Crime Stoppers' reward, the Governor's Crime Commission is offering a reward up to \$5,000. If you have information on this or any other unsolved cases, call Crime Stoppers at 373-1000. All calls are confidential and are not traced or taped.

**Stay Connected**  
Get updates on City services on [Twitter.com/greensborocity](https://twitter.com/greensborocity)

### For Your Information

~See what impact the City's Land Development Ordinance and proposed city-wide rezoning will have on your property at [greensboro-nc.gov/ldo](http://greensboro-nc.gov/ldo).

~The Greensboro Police Department (GPD) has partnered with community leaders to form a Youth Advisory Council to encourage youth participation in community government. Call GPD's Community Relations at 373-2636 for more information.

~Does your teenager love art? If so, sign him or her up for the Library's Teen Art Studio. The free art classes are taught by local artists. Classes are held the first and third Tuesday of each month from 6:30-8 pm at Hemphill Library, 2301 W. Vandalia Rd. Register today by calling 373-2925.