

Dear Waste Disposal Customer:

As of April 1<sup>st</sup>, 2013, the tipping fee rate for disposal of material at the City of Greensboro Waste Disposal Facilities as adopted by the Greensboro City Council on March 19<sup>th</sup>, 2013, is as follows:

Category	Landfill	Transfer Station
Residential, Commercial, Industrial	Prohibited at Landfill	\$ 44.00 per ton
Construction, Demolition & Roofing directly from site	\$ 31.00 per ton	\$ 44.00 per ton
Yard Waste	\$ 40.00 per ton	Prohibited at Transfer Station
Cars	\$ 10.00 per load	\$ 10.00 per load
<i>Note: All vans, SUVs, pickup trucks &amp; trailers will be weighed and charged according to their material rates shown above.</i>		
Tires under 10 inch grinded	Prohibited at Landfill	\$ 44.00 per ton
Tires over 10 inch grinded	Prohibited at Landfill	\$ 75.00 per ton
Animal Disposal (domestic animals or deer only)	Prohibited at Landfill	\$ 5.00 per carcass
Mobile Homes	\$250.00 flat rate	Prohibited at Transfer Station
<i>Note: All appliances, furniture and personal effects must be removed from mobile home prior to disposal.</i>		
Special Handling Fee	\$150.00 per ton	\$150.00 per ton
<i>Note: Special Handling Fee will be assessed for refuse that requires the presence of solid waste disposal personnel at disposal for security measures and refuse that is baled or bulky and requires special handling. Special handling fee also includes: Large C&amp;D loads that weigh out at the Landfill after 5:20 pm Monday – Friday or after 1:30 pm on Saturdays.</i>		

### Purchase of Compost or Mulch

To purchase compost or mulch, you must arrive at the *White Street Landfill* scale house window by 4 pm on weekdays and by 12 pm on Saturdays for loading.

Bulk / Dump Trucks	\$20 per ton
*Pickup Truck Load	\$20 per load
<i>*Note: pickup trucks with raised sides will be charged \$20 per ton</i>	
Leaf Mulch	FREE

### Hours of Operation

**Landfill:** Mon-Fri 7:50 a.m. to 4:50 p.m. & Saturday 7:00 a.m. to 1:00 p.m.

**Transfer Station:** Mon-Fri 6:00 a.m. to 6:00 p.m. & Saturday 7:00 a.m. to 1:00 p.m.

### Prohibited Waste

The followings wastes are prohibited from disposal within the landfill units:

1. ABC Beverage containers
2. Aluminum cans
3. Antifreeze (ethylene glycol)
4. Asbestos
5. Bulk liquids
6. Certain rigid plastic containers
7. Contaminated soil
8. Discarded computer equipment
9. Discarded televisions
10. Fluorescent lights and thermostats that contain mercury
11. Large farm animals (i.e. cattle, horses, etc.)
12. Lead-acid batteries
13. Motor vehicle oil filters
14. Oyster shells
15. PCB wastes
16. Used oil
17. White goods
18. Whole scrap tires
19. Wooden pallets
20. Yard trash
21. Barrels and drums unless they are empty and perforated sufficiently to ensure that no waste is contained therein
22. Hazardous waste as defined within 15A NCAC 13A, including hazardous waste from conditionally exempt small quantity generators

*Any other material deemed unlawful as described in the North Carolina Solid Waste Management Rules as amended. The landfill staff reserves the right to reject any waste.*

**Attempts to dispose of banned waste will be reported to the NC Department of Environment and Natural Resources. All cleanup and cleanup cost will be the responsibility of the hauler or waste generator.**

**Securing of loads:** Waste Disposal users shall properly secure their loads prior to entering our facilities in order to be authorized to use a facility. Failure to comply will result in being denied access and use of the facility. All loads with loose items, including plastic bags, must be properly secured or covered. A properly secured load is one that is tied with several ropes or bungee cords or completely covered with a tarp or a sheet of plastic (or cloth). Yard waste, large tree limbs and bulk trash must be securely tied down and within the reasonable confines of the vehicle body. Waste Disposal users bringing waste to a facility in pickup trucks and/or small trailers must keep their loads within the confines of the bed. Bulky items in pickups that exceed the height of the truck bed cannot exceed the top of the cab. **Scale operators will make the final determination as to whether or not loads meet the standards of compliance.**

**Safety:** All waste disposal users must obey all traffic signs, signals and the direction of the facility personnel.

**Weighing out after closing:** Landfill users who weigh out after 5:20 pm Monday through Friday, or after 1:30 pm on Saturdays, will be assessed a \$150.00 per ton special handling fee to compensate for delaying the closing of the facility. Landfill users who have to weigh out should come to the landfill early enough to unload and weigh out by 4:50 PM.

**Penalties imposed:** Any person who violates any provision of the waste disposal rules as defined in CHAPTER 25 of the City of Greensboro Code of Ordinances shall be subject to an assessment of a civil penalty in the amount of seventy-five dollars (\$75.00) for each violation notwithstanding any other penalties for a violation of other local, State, and Federal laws and regulations.

**Improper Disposal:** Waste Disposal users must adhere to the directions given by the scale operators in regards to the appropriate area for unloading. The hauler will be responsible for the separation, removal, and clean up of waste unloaded in the wrong area. The hauler will be subject to an assessment of \$150/ton special handling fee for any clean up, separation, or removal of debris performed by facility's personnel. It shall be unlawful to dispose of household garbage, organic waste, or brush in the construction and demolition area. **Anyone disposing of materials in areas other than where they are permitted or who intentionally misinforms the scale operator of the type of material being hauled is in violation of Local and State laws and will be subject to Civil and Criminal Prosecution.**

**Waste Origination:** All drivers are required to supply the scale operator with the point of origin (street and city/town name) for all loads brought into the Solid Waste Disposal Facilities. Entry into the facilities can be refused to drivers without this information. This requirement ensures that we are operating within the guidelines of our permit, #41-12, which disallows our receiving of debris generated outside the permitted areas. Vehicles transporting waste from outside the permitted areas will not be allowed access to our facilities. You can avoid having your driver delayed by providing them with the address in writing to be kept in their vehicle for the duration of each project.

**ALL DRIVERS MUST HAVE AND BE ABLE TO PROVIDE A VALID DRIVERS LICENSE.** Drivers without a valid driver's license will be denied entry into the facilities.

IF YOU ARE APPLYING FOR A CREDIT ACCOUNT, IT IS PERTINENT THAT YOU READ, FAMILIARIZE YOURSELF WITH, ADHERE TO, AND RETAIN FOR YOUR FILES ALL OF THE PRECEDING AND FOLLOWING INSTRUCTIONS:

**A reminder to our credit account customers: written permission is required in advance to authorize the use of your credit account by another company, sub-contractor, or individual.** The memo must be on your company letterhead and contain the name of the company/individual using your account, and the quantity and description of their vehicles. Please mail, fax, email, or deliver the memo to the facility **PRIOR TO** sending vehicles to the waste disposal facility. **VEHICLES WILL NOT BE ALLOWED ACCESS UNTIL WE RECEIVE THE WRITTEN AUTHORIZATION.** Authorization memos that do not include specified time periods will be invalid at the end of the workday for which they were given. All other authorizations should be written for no more than one week at a time and should include: *The week of: Month/Day/Year (Mon) through Month/Day/Year (Saturday).* These authorizations will be invalid at the end of the week for which they are written.

**In the event that you are using a rental truck, your driver must present a rental truck agreement during each trip.** The agreement must be between the rental agency and your company and must include your company's name. Make sure that your drivers are provided with the proper documents and instructions before sending them to our facility.

We will require your drivers to show us a registration card for any company truck that does not display your company name before that truck is allowed to use your account. The registration must be in the name of your company.

Also, please inform your accounting department that **waste disposal charges must be paid by the monthly invoice and not by individual scale tickets.** Drivers receive a ticket for each load brought to the facility and should bring these tickets to your office at the end of their workday. You will receive an invoice at the beginning of the following month. The billing **terms are Net 15.** The counting system for Net 15 includes Saturdays and Sundays. To avoid delays in payment posting **do not mail your payments to the facility's office.**

**All credit account payments must be mailed to:**

*City of Greensboro Collections Division  
PO Box 26120 Greensboro, NC 27402-6120*

**or delivered to:**

*300 W. Washington Street  
Room 112 Plaza Level Greensboro, NC 27401*

*OR*

*2602 S Elm-Eugene Street  
Greensboro NC 27406*

**Past due accounts must be paid before your driver will be allowed to use the facilities. Credit account customers are not allowed to pay cash for a load if their account is in arrears. Payments can be made at a facility by check only. Cash and credit card payments must be completed with the Collections Department at the above address.** Please make note that any payment that has not cleared the City system by the last day of the month in which it is due will result in your waste disposal privileges being suspended until payment has been received and posted. If payment has not cleared the City system within forty-five (45) days of the invoice date, a civil action could be filed in the Guilford County District Court and you will be assessed attorney fees and court costs in addition to your past-due amount. **This will be our standard operating procedure for all accounts.**

**All accounts that have not been used for twelve months will be closed. If you return after twelve months, the credit process will need to be completed again.**

We appreciate your cooperation in adhering to our posted speed limit signs and all other regulations. If you have any questions please feel free to call our office at (336) 373-7658.

Thank you for your patronage and we look forward to being able to serve you.

Sincerely,

Jason Jernigan  
Solid Waste Disposal Manager  
City of Greensboro